



What to Do When HeRO[®] Will No Longer Be Used for Hemodialysis

As stated in the HeRO[®] Instructions for Use:

DEVICE EXPLANT, EXCHANGE, REVISION OR ABANDONMENT

The HeRO Venous Outflow Component and connection portion should be removed if the device will not be used for hemodialysis access. In situations where the HeRO device requires exchange, explant or revision, please contact Customer Service at 888.313.8233 for an instruction procedure and an Explant Return Kit. Instructions may also be found on www.heroaccess.com.

The outflow component should be imaged prior to explant to assess the presence of thrombus. If thrombus is present, special consideration is required to ensure that thrombus is not dislodged during the explant procedure. Hemosphere offers clinical support to guide you through the procedure either in person or in advance via phone.

Device explants are a very important feedback mechanism for Hemosphere. All returned products are analyzed by a technical team to help communicate best practices and improve future product generations. Please call customer service for a return kit and Return Material Authorization instructions.

For additional information, please refer to the HeRO Instructions for Use or contact Hemosphere Customer Service at 888.313.8233.

